



## CUSTOMER CONFIDENTIALITY POLICY

This policy applies to **Northern Polymers and Plastics Ltd** and **Envynlmental Waste and Commodity Ltd**, which is part of the **Northern Polymers and Plastics Group**.

1. We will maintain the confidentiality of all sensitive information we have access to in the course of our job duties, including personal information about employees, customers, suppliers and other stakeholders, and proprietary and confidential business information.
2. We will refrain from sharing or disclosing sensitive information to unauthorised individuals or for unauthorised purposes.
3. We will protect the confidentiality of sensitive information by using appropriate safeguards, such as password protection and secure storage of documents and data.
4. We will use, and request, NDA's [non-disclosure agreements], where appropriate.

The subject of confidentiality is also covered by our commitment to following GDPR [general data protection regulation] guidelines.

See also Customer Care Policy [Access to Information].